Melissa Jones is the Associate Director for the office of Continuing Professional Development in the College of Medicine, at the University of Oklahoma Health Sciences Center (OUHSC). Melissa has been on the OUHSC campus for seven years, with the majority of time within the Dean’s Office. Melissa has earned two degrees from the University of Oklahoma, with the latest being her degree in Masters of Healthcare Administration (MHA). Melissa has worked in higher education for nearly ten years. Prior to OU, Melissa worked in hospitality for 15 years, in which most of her time was spent becoming a successful General Manager for a number of different hotel chains and brands. Melissa has taken low performing hotels that have failed inspections, and made low profits, to properties that were profitable, successful, and even one gaining the recognition as being one of the top performing hotels in the region for a large property management company. Melissa while working at UCO played a pivotal role in helping the Housing and Dining department earn the national recognition of one of the top five housing programs in the nation, all within the first year after becoming the new Operations Supervisor at UCO. Melissa brings to OU not only her extensive professional broad business background of leadership and management, but also hands on proven strong operational skills, project management expertise, and extensive customer service and hospitality training. Melissa supports the culture of OU Medicine with becoming a leader in the industry with attaining a competitive edge, which is service**.** Melissa has been married for 22 years to Brad Jones who is a retired Air Force Engineer, and has the honor of being the mom of twin 10 year old boys that attend Deer Creek.