**Monday, April 24, 2017  
8:00 – 9:00 a.m.  
DMEI, 5th Floor Lecture Hall  
608 Stanton L. Young Blvd.  
Oklahoma City, OK**

**Department of Ophthalmology Grand Rounds  
Course #17D11**

University of Oklahoma College of Medicine, Office of Continuing Professional Development presents:

**“Improving Provider-Patient Communication”**

**Speaker: Douglas Folger, MD, Past Chief Medical Officer, OU Physicians**

**Objectives:** Upon completion of this session, participants will improve their competence and performance by being able to:

1.     Recognize competence of interviewing patients through the use of specific communication tools.

**Accreditation Statement:**  The University of Oklahoma College of Medicine is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The University of Oklahoma College of Medicine designates this live activity for a maximum of 1 *AMA PRA Category 1 Credit™*.  Physicians should claim only the credit commensurate with the extent of their participation in the activity.

**Conflict Resolution Statement:**  The University of Oklahoma College of Medicine, Office of Continuing Professional Development has reviewed this activity’s speaker and planner disclosures and resolved all identified conflicts of interest, if applicable.

**Commercial and In-Kind Support: T**his activity received no commercial or in-kind support.

**Planning Committee Members:**

**Course Director:  Bradley Farris, MD**

**Course Contact:  Helen Howell, BS**

**Planning Committee:  R. Michael Siatkowski, MD**

**Planning Committee/Moderator:  Greg L. Skuta, MD**

**Nondiscrimination Statement:**

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**Accommodation Statement**: For accommodations on the basis of disability, call 405-271-7816.

**Policy on Faculty and Presenter Disclosure:** It is the policy of the University of Oklahoma College of Medicine that the faculty and presenters disclose real or apparent conflicts of interest relating to the topics of this educational activity, and also discloses discussions of unlabeled/ unapproved uses of drugs or devices during their presentation(s).

**Disclaimer Statement:** Statements, opinions and results of studies contained in the program are those of the presenters and authors and do not reflect the policy or position of the Board of Regents of the University of Oklahoma (“OU”) nor does OU provide any warranty as to their accuracy or reliability.

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| **Disclosure & Resolution Report** | | | | | |  |
| The University of Oklahoma College of Medicine and the Irwin H. Brown Office of Continuing Professional Development must ensure balance, independence, objectivity and scientific rigor in all its activities.  We have implemented a process where everyone who is in a position to control the content of an educational activity has disclosed to us all relevant financial relationships with any commercial interest. In addition, should it be determined that a conflict of interest exists as a result of a financial relationship one may have, this will be resolved prior to the activity. This policy is designed to provide the target audience with an opportunity to review any affiliations between the CME organizers/presenters and supporting organizations for the purpose of determining the potential presence of bias or influence over educational content. The following is a summary of this activities disclosure information. | | | | | |  |
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|  | | | **Nature of Relevant Financial Relationship** | | |  |
| **Role** | **First Name** | **Last Name** | **Commercial Interest** | **What was received?** | **For what role?** |  |
| Course Director | Brad | Farris, MD | I have no relevant financial relationships or affiliations with commercial interests to disclose. | | |  |
| Planning Committee | R. Michael | Siatkowski, MD | I have no relevant financial relationships or affiliations with commercial interests to disclose. | | |  |
| Course Contact | Helen | Howell, BS | I have no relevant financial relationships or affiliations with commercial interests to disclose. | | |  |
| Planning Committee/ Moderator | Greg | Skuta, MD | Ophthalmic Mutual Insurance Company | Stipends/Travel Reimbursement | Committee Member |  |
| Planner: The conflict was resolved by Dr. Skuta agreeing to recuse himself from planning content in the conflicted area. Moderator: The conflict was resolved by Dr. Skuta agreeing to limit his role to the introduction of presenters, fielding questions and moderating the flow of discussion between participants and presenters. | | | | | |  |
| Speaker | Douglas | Folger, MD | I have no relevant financial relationships or affiliations with commercial interests to disclose. | | |  |